



February 8, 2024

SAFETY RECALL NOTICE

To our valued customers:

Electrolux Group, in cooperation with Health Canada, has announced a voluntary recall of certain Frigidaire side by side refrigerators due to an ice bucket assembly component that can break resulting in plastic pieces entering the ice bucket, posing a potential choking and/or laceration hazard to consumers if the pieces are dispensed.

In December 2023, we asked you to stop selling these units and quarantine inventory and floor models you have on hand. Your account manager has more details on how to order the replacement ice buckets and discuss the rework process for these units.

The model and serial numbers can be found on a label inside the refrigerator.

Impacted Models	Serial Numbers
FFSC2323TS, FGSC2335TD, FGSC2335TF, FGSS2635TE, FGSS2635TF	4A7##### - 4A936#####
FPSC2277RF	4A5##### - 4A936#####
FPSC2278UF	4A8##### - 4A936#####

Electrolux Group is contacting consumers directly through a broad communications approach. We request that our valued customers assist in that effort by providing notice to known purchasers of the recalled units now and in two weeks using the enclosed consumer communication.

If consumers contact you, please advise them of the following:

1. Check www.IceBucketRecall.ca or call (888) 377-7564 Monday through Friday from 8:30 a.m. to 8 p.m. ET to see if *both* their model and serial number are on the affected refrigerator list. Both numbers can be found on a label inside the refrigerator.
2. If their refrigerator is on the affected list, consumers can order a free ice bucket replacement to address the recall at www.IceBucketRecall.ca. If it is on the affected list, consumers should stop using the ice maker and dump out all the ice until the replacement ice bucket assembly has been installed.
3. Consumers may continue to use the appliance without ice production.

We conducted this recall voluntarily in partnership with Health Canada to quickly announce the remedy to protect consumers. The safety of our consumers is a very serious and important matter and not something that Electrolux Group takes lightly. Thank you for your ongoing partnership and understanding as we strive to continuously improve. We appreciate your business.

Sincerely,

David Simmons
Vice President/General Manager
Electrolux Group Canada