



February 15, 2024

SAFETY RECALL NOTICE

To our valued customers:

Electrolux Group, in cooperation with Health Canada, has announced a voluntary recall of certain Frigidaire rear control ranges due to an issue in which the control panel (user interface) on the ranges can detach from the unit, posing electrical shock and electrocution hazards. **Importantly, there have been no injuries.**

In early December, we asked you to stop selling these units and quarantine inventory you have on hand. Your account manager has been – and will continue – to work with you to retrieve these units and return them to the closest Electrolux Group RDC. In Canada, one range model was impacted and less than 130 total units shipped to our customers. The serial number is located in the drawer beneath the oven.

| Impacted Models | Serial Numbers |
|-----------------|----------------------------|
| FCRE306CAS | VF34410621 thru VF34410752 |

Electrolux Group is contacting consumers directly through a broad communications approach. We request that our valued customers assist in that effort by providing notice to known purchasers of the recalled units now and in two weeks using the enclosed notice.

If consumers contact you, please advise them of the following:

1. Check www.RangeUIRecall.ca to see if *both* your model and serial number are on the affected range list. Both numbers can be found in the drawer beneath the oven.
2. If it is on the affected list, consumers should stop using the range until service has been performed and the remedy addressing the recall is completed.
3. If it is on the affected list, consumers can schedule service to receive professional installation of a new control panel, free of charge, at www.RangeUIRecall.ca.

We conducted this recall voluntarily under Health Canada’s recall process to quickly announce the remedy to protect consumers. There have been no reported injuries in Canada. The safety of our consumers is a very serious and important matter and not something that Electrolux Group takes lightly.

Thank you for your ongoing partnership and understanding as we strive to continuously improve. We appreciate your business.

Sincerely,

David Simmons
Vice President/General Manager, Canada Sales
Electrolux Group North America