

September 11, 2014



Dear Valued Customer:

On September 11, 2014 Kidde Canada Inc. in conjunction with Health Canada announced a voluntary recall in order to replace certain Kidde AC/DC smoke alarms and combination smoke/carbon monoxide alarms. A copy of a Safety Notice is enclosed. It should be posted in all of your locations that sold the affected models identified below. To view the release, please visit Health Canada's website at <http://www.hc-sc.gc.ca>

This replacement program was initiated because the units may not perform as designed following a power outage. If a power outage occurs at the same second that a unit is performing a sensor health check, the units may go into a "latched" mode, causing them not to alert to the presence of smoke. The unit will sound if it receives a signal from an alarm in the same interconnected system. Once power is restored, a latched unit will sound an alert, regardless of the presence of smoke or carbon monoxide, until power to the alarm is completely removed.

This recall involves Kidde residential smoke alarms with model number i12010S-CA manufactured between March 11, 2014 and May 13, 2014, and combination smoke/CO alarms with model number i12010S-CO-CA manufactured between March 14, 2014 and May 13, 2014, and model number KN-COSM-IBACA manufactured between November 19, 2013 and May 13, 2014.

Kidde discovered the issue during an internal quality check. There have been no incidents reported, but due to our commitment to quality and safety, Kidde Canada is taking action out of an abundance of caution.

If you receive consumer inquiries regarding this replacement program, please direct them to contact Kidde Canada's recall center at 1-888-784-2323 or www.KiddeCanada.com to determine whether their alarms are affected.

We apologize for any inconvenience this may cause and sincerely thank you for your cooperation in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Sean Curley", written over a white background.

Sean Curley
President
Kidde Canada Inc.