

Dear Customer,

This letter is to inform you that South Shore Furniture, in collaboration with Health Canada, is announcing a modification to the voluntary recall that was communicated to you around July 12th. The modification is related to SKU additions on the **BALKA** collection only. The item numbers that have been added are marked with an asterisk (*).

South Shore crib - BALKA, sold in 5 colors under the following model numbers: 13825 (pure white), *12938 (pure white) *13824 (pure white & natural wood), *12937 (pure white & natural wood), 14391 (black), 14393 (navy blue) and 14395 (sage green). Cribs measure 37 ¼ inches high, 53 ½ inches wide and 29 ½ inches deep and weigh approximately 70.5 pounds.

South Shore crib - YODI, sold in white, under model number 15318. Beds measure 34 ¾ inches high, 53 ¾ inches wide and 29 ¾ inches deep and weigh approximately 61.7 pounds.

South Shore Crib - DYLAN, sold in white, under model number 15319. Beds measure 35 ¾ inches high, 53 ¾ inches wide and 29 ¾ inches deep and weigh approximately 64 pounds.

The beds are height-adjustable, made of rubberwood and can be converted into transitional beds and small beds without a front bar. The model number (and order numbers (PO)) are printed on a label on the inside at the bottom of one end of the bed.

These beds may have an opening variance of between 3 and 5.5 millimeters wider than permitted between certain bars, and therefore present a entrapment hazard. The products were sold in Canada between July 2020 and March 2024. No incidents have been reported in Canada or the United States.

Although the risk of entrapment is low, we have agreed with Health Canada to voluntarily recall these products. In order to carry out this recall, we need your cooperation in contacting consumers who have purchased these products directly, and in doing so, please advise them of the following:

1. Stop using the crib.
2. Contact South Shore for a refund.

If you have any of this furniture in your inventory, you must quarantine it and stop selling it immediately.

We thank you in advance for your cooperation in ensuring that consumers are informed of the recall so that we can take the necessary steps to ensure that products are refunded.

We apologize for any inconvenience caused.

Yours faithfully,

Marie-May Rousseau

Marie-May Rousseau
Corporate Director – Sales & Business Development

