

Fiskars 16 Foot Extendable Pole Saw/Pruners recalled due to laceration hazard

⚠ Due to the extraordinary circumstances surrounding **COVID-19** (<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>), recalling companies may not be available to provide information to consumers at this time regarding corrective actions for posted recalls. Consumers are advised to not use recalled products.

Report a Concern
(<http://www.healthycanadians.gc.ca/report-signalez/index-eng.php>)

Starting date:	December 9, 2020
Posting date:	December 9, 2020
Type of communication:	Consumer Product Recall
Subcategory:	Outdoor Living, Tools and Electrical Products
Source of recall:	Health Canada
Issue:	Product Safety, Laceration Hazard
Audience:	General Public
Identification number:	RA-74503

Last updated: 2020-12-09

Summary

- **Product:** Fiskars 16 Foot Extendable Pole Saw/Pruners.
- **Issue:** The telescoping poles can separate, come apart and fall down, and cause the saw blade and pruner head to drop, posing a laceration hazard or other serious injuries.

- **What to do:** Consumers should immediately stop using the recalled product and contact Fiskars Brands for instructions on how to destroy and dispose of the product, and receive a refund.

- [Affected products](#)

- [What you should do](#)

Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and Fiskars Brands, Inc.

Affected products

Fiskars 16 foot Extendable Pole Saw/Pruners

Product description

This recall involves Fiskars 16-foot extendable pole saw/pruner lawn and garden tools with model numbers 9463, 9440 and 9441. The model number is printed on the UPC number on the pole. Fiskars is printed on the orange and black pole.

These pole saw/pruners extend from 7 feet to 16 feet (approximately 2.1 metres to 4.9 metres). They are used to cut high tree branches with either their pruner for smaller branches or their 15-inch (approximately 38.1 centimetres) hooked wood saw blade for larger branches. The blade is secured to an oval-shaped fiberglass and aluminum telescoping pole set that is designed to lock into place when extended.

Hazard identified

When extended or not properly secured, the telescoping poles may become separated when the locking mechanism is not fully engaged. This can cause the poles to come apart and fall down, and the saw blade and pruner head to drop, posing a laceration hazard or other serious injury.

As of December 3, 2020, the company has received no reports of incidents or injury in Canada. In the United States, the company has received 2 reports of the poles separating during use, resulting in laceration injuries requiring stitches.

Number sold

The company reported that 94,205 units of the affected product were sold in Canada and 467,680 were imported into the United States.

Time period sold

The affected products were sold from December 2016 to September 2020.

Place of origin

Manufactured in China and Taiwan.

Companies

Distributor

Fiskars Canada, Inc.
Mississauga

Images (select thumbnail to enlarge)

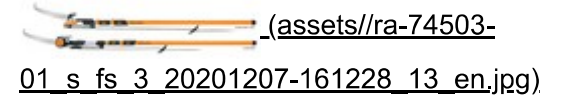
Ontario
CANADA

Manufacturer

Shang Gu Enterprise Co., Ltd.
TAIWAN, PROVINCE OF CHINA
CHINA

Manufacturer

Green Guard Industry Ltd.
Guangdong Province
CHINA



What you should do

Consumers should immediately stop using the recalled product and contact Fiskars Brands for instructions on how to destroy and dispose of the product, and receive a refund.

For more information, consumers may contact Fiskars Brands by telephone toll-free at 1-888-847-8716 from 7:00 a.m. to 6:00 p.m. CT, visit [Fiskars Product Notification website](https://fiskarsliveagent.secure.force.com/FiskarsProductNotification/) (<https://fiskarsliveagent.secure.force.com/FiskarsProductNotification/>) or visit the [company's product notifications webpage](https://www.fiskars.com/en-us/customer-service/product-notifications) (<https://www.fiskars.com/en-us/customer-service/product-notifications>).

Consumers may view the release by the US CPSC on the [Commission's website](https://www.cpsc.gov/Recalls/2021/Fiskars-Brands-Recalls-16-Foot-Pole-Saw-Pruners-Due-to-Laceration-Hazard) (<https://www.cpsc.gov/Recalls/2021/Fiskars-Brands-Recalls-16-Foot-Pole-Saw-Pruners-Due-to-Laceration-Hazard>).

Please note that the *Canada Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](https://www.canada.ca/en/health-canada/services/consumer-product-safety/advisories-warnings-recalls/report-incident-involving-consumer-product.html) (<https://www.canada.ca/en/health-canada/services/consumer-product-safety/advisories-warnings-recalls/report-incident-involving-consumer-product.html>).

This recall is also posted on the [OECD Global Portal on Product Recalls website](http://globalrecalls.oecd.org/) (<http://globalrecalls.oecd.org/>). You can visit this site for more information on other international consumer product recalls.

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