

HAMPTON BAY 54" MARA CEILING FAN RECALL

FREQUENTLY ASKED QUESTIONS

Mara 54 in. White Color Changing Integrated LED Indoor/Outdoor Ceiling Fan with Light and Remote Control
UPC # 082932719180, 082392719197
Item # 1001513845, 1001513846
Model # 71918, 71919
UL Model 54-INDO



1. Why are you issuing this recall?

King of Fans and Health Canada are recalling this ceiling fan due to a potential safety issue where the fan blade's locking clip may not be properly secured to the motor assembly and can allow the blade to be ejected from the fan, posing an injury hazard to consumers.

2. How do I determine if my fan is subject to the recall?

The Hampton Bay 54" Mara Ceiling Fan was sold exclusively at The Home Depot and online at www.homedepot.com from April 2020 through October 2020 for approximately \$150. If you purchased the 54" Mara Ceiling Fan within that time period, your fan is subject to the recall. Item #, model # and UPC information can be found on the top of the fan motor assembly.

3. Where can I find the instructions on how to inspect my fan?

Please visit www.kingoffans.com/MaraRecall.htm to identify if your fan needs to be replaced and an easy-to-follow instructional video. You can also contact us at 1-866-443-1291 from 9 AM - 5 PM EST, Monday - Friday, via e-mail at MaraRecall@kingoffans.com or scan the following QR code with your smart phone.



To view the instructional video please visit kingoffans.com/MaraRecall.htm or scan the QR code with your smart phone



4. What remedy are you providing for the recall?

After completing a simple inspection and determining that your fan needs to be replaced, we are providing a replacement ceiling fan, at no cost. Due to the nature of the potential issue, we require confirmation that your current fan is rendered inoperable.

5. How do I submit a request if I have questions or need a replacement fan?

Please contact us toll-free at 1-866-443-1291 from 9 AM - 5 PM EST, Monday – Friday or via e-mail at MaraRecall@kingoffans.com.

6. Is there a cost associated with the replacement fan?

There is no cost to you to obtain a replacement ceiling fan.

7. I haven't had any problems with my fan. Do I need to inspect my fan?

Yes.

SAFETY RECALL ALERT

HAMPTON BAY 54" MARA INDOOR / OUTDOOR CEILING FAN

THD SKU #	Model #	UPC	SKU Description
1001513845	71918	082932719180	Matte White Ceiling Fan with Light and Remote Control
1001513846	71919	082392719197	Matte Black Ceiling Fan with Light and Remote Control



The ceiling fan blades can detach during use, posing an injury hazard to consumers.

Consumers should immediately stop using their ceiling fan and contact King of Fans for instructions on how to inspect your ceiling fan.

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KOF 54" Mara Recall Poster v1.2



Important Safety Notice

December 23, 2020

Dear Valued Customer,

The Hampton Bay 54 in. Mara Indoor/Outdoor ceiling fans are being voluntarily recalled in cooperation with the U.S. Consumer Product Safety Commission and Health Canada. There have been consumer reports that the fan blades on the Hampton Bay 54 in. Mara Indoor/Outdoor Ceiling Fan may detach due to an isolated manufacturing defect with the assembly of the fan blade's locking clip to the fan flywheel, where one of the two screws retaining the locking clip is not adequately secured to the flywheel. If this occurs, the blade may detach from the fan during use, posing an injury hazard. Please note that this issue does not affect all Mara 54 in. ceiling fans. To determine if your ceiling fan is impacted, please see instructions on the following page. If you determine that your Mara 54 in. ceiling fan is affected by this recall based on your inspection on page 2, or if you have any questions about the inspection, please discontinue use of the fan and contact us toll-free at 1-866-443-1291, Monday through Friday between 9 AM and 5 PM EST, via e-mail at MaraRecall@kingoffans.com, or visit us online at www.kingoffans.com/MaraRecall.htm. You can also scan the following QR code with your smart phone.



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On behalf of King of Fans and The Home Depot, we apologize for any inconvenience this issue may have caused you. We take pride in the quality of our products, and the safety of our customers is our priority.

Sincerely,
King of Fans, Inc.